PENSIONSEVA

A new website https://www.pensionseva.sbi for Govt and Autonomous pensioners has been launched recently where pensioners can login and view their pension details.

For availing this facility, first the email id of the pensioner should be registered in the Pension application. This can be done by contacting the branch of the pensioner. Once email id is updated to the pension account in the Pension Application, Pensioner can register in the PensionSevawebsite. The process for one time registration is provided under the "How Do I" tab in the PensionSeva website.

The steps for one time registration are as follows:

New User Registration by the Pensioner:

- Create a User-id (to be created by the pensioner - min 5 characters)
- Enter your Pension account number
- Enter your Date of Birth
- Enter the Branch code of pension paying branch
- Your registered email id same as submitted to the branch
- Enter new password, then confirm password
  i) Passwords should have a minimum length of 8 characters
  ii) Passwords should have a combination of uppercase and lowercase alphabets, numerals and special characters
- Choose 2 profile questions and answers and save for future reference, as it will be required in case you forget your password
- On successful registration, a mail would be sent to the registered email where a link will be available for account activation.
- After activation, pensioner can login through his registered ID/Password.
- User account will be locked out automatically after three consecutive unsuccessful logon attempts.

Forgot Password:

- If user forgets his/her password, then password can be changed by using the profile questions and answers chosen at the time of registration.

Reset Password:

- If user forgets his/her password, and forgets the profile questions also then "Reset Password" can be used for generating the new password. Temporary password will be sent to the registered mail id for changing the password.

The features available to the pensioner after login are as follows :

i.   Profile details
ii.   Certificate Details
iii.   Transactions Credited
iv.   Arrear Calculation Sheet
v.   Pension Slip
vi.   Form 16
vii.   Investment Details
viii.   Financial Details
ix.   Pension Loan

NOTE: -The FollowingMandatory fields are to be filled by the pensioner at the time of Registration:

1. **Account Number**
2. **Date of Birth**
3. **Branch code**
4. **Registered email Id**